



Privacy Policy Statement

At **Wagley Agency, LLC**, we dedicate ourselves to safeguarding your privacy both as a visitor to this website and as our valued customer. We extend this commitment to both visitors and customers with the following pledge:

Wagley Agency, LLC holds ownership of the information gathered on this website. We pledge not to sell, distribute, disclose, trade, transmit, transfer, share, lease, or rent any personally identifiable information to any third party without explicit authorization from you, except as outlined in this Privacy Policy.

How will we collect your information?

When you enroll for coverage or purchase an insurance policy from us, we'll request your personal information. Additionally, if you send us an email via this website, we may also collect your personal details. When you enroll for an insurance policy through Wagley Agency, LLC, we'll ask for your name, home address, mailing address, telephone number, and email address. This information will be shared with the insurance company to establish you as a policyholder upon purchasing the insurance policy.

We will retain your information in the office of Wagley Agency, LLC, enabling us to offer you policyholder services. All employees of Wagley Agency LLC have been trained to uphold customer privacy and understand the significance of safeguarding personal information.

When acquiring an insurance policy from Wagley Agency, LLC, you will settle the premiums using your personal banking information. We do not retain any records. However, if you opt to pay by personal check, we may retain a copy of it in your file. When contacting us via email through this website, you will share specific personally identifiable information, such as your email address.

We may collect personal information from:

- You. On applications or similar documents, we gather information which may comprise names, addresses, and social security numbers.
- Interactions with our company, such as premium payments or claim submissions.
- External entities, including physicians, employers, and additional insurers. The data we gather may encompass medical records, employment background, and claims history.
- Credit bureaus, insurance reporting agencies, governmental bodies, and medical data providers.

Disclosure of Information

Our agency strives to uphold strict privacy standards on our website. Should information be inadvertently accessed by another party, you release us of any liability for its download, viewing, or retrieval, contrary to our privacy regulations. We shall not be liable for any unlawful actions by individuals who unlawfully obtain this information by any means.

We refrain from selling nonpublic information to any entity. Furthermore, we do not disclose nonpublic personal information to either our affiliates or non-affiliated third parties, unless required or permitted by law. In accordance with legal allowances, we may share nonpublic information with companies providing administrative or marketing services to us. Our contractual agreements with such entities expressly prohibit the use of nonpublic personal information for any purposes other than those for which they were engaged.

Disclaimer

Contact our office at 337-345-4410 to discuss details of insurance coverage. To safeguard your privacy, kindly refrain from transmitting confidential personal information via unprotected email. Instead, please communicate such details with us over the phone.

The statements regarding policies, coverage, and other content on this website serve as general information only, and we make no warranty regarding their accuracy. Clients are advised to consult with their licensed agent to determine how these coverages apply to their individual situation.

The information presented on this website does not constitute professional advice. For inquiries regarding legal, tax, or financial planning matters, it is essential to seek guidance from a qualified professional.

Notice Regarding Insurance Information Practices

Your personal information, including details from your credit report and past insurance claims, may be gathered from sources other than yourself when you apply for insurance or renew your policy. You have the right to check this information in our records and ask for any corrections if needed. Sometimes, we may need to share this information, along with other personal data we collect, with third parties to manage your insurance account effectively. If you'd like more details about how we handle your information, feel free to get in touch with your insurance agent or broker.

Any individual who knowingly and intentionally provides false information or conceals material facts in an insurance application or claim, with the intent to defraud an insurance company or another party, engages in fraudulent activity, which is considered a criminal offense. Such actions can result in severe civil and criminal penalties. (This provision does not apply in CO, HI, NE, OH, OK, OR, or VT; in DC, LA, ME, TN, VA, and WA, insurance benefits may also be denied.)

Changes In Our Privacy Policy

We retain the right to modify this Privacy Policy without prior notice of our intention to do so. If you have any questions about our privacy policy, please feel free to contact us at 337-345-4410.